creo-S

Touchscreen keypad 7”
GUI Interface - Quick guide

code: KSI2100050.302

Legal information

Ksenia Security SpA reserves the right to change or update the information contained in this document at any time and without notice and is not responsible for any errors or omissions.

About this manual

This manual is intended for end users and serves as an essential guide for the proper use of the product.
The images included are for illustrative purposes only and are used to describe the graphical interface. It is recommended to consult this manual with the assistance of qualified professionals who can provide explanations and support.
The contents of this manual may be subject to change without notice due to keyboard updates.

Disclaimer

Although every precaution has been taken to ensure the accuracy of the information contained in this manual, it may be subject to updates or modifications without prior notice.

The manufacturer accepts no responsibility for errors, omissions, or issues arising from use that does not comply with the instructions provided in this manual. It is recommended to rely on qualified professionals for installation, updates, and use of the system.

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Safety instruction

Proper Installation
Ensure the touchscreen keypad is installed by a qualified technician according to the manufacturer’s guidelines. Incorrect installation may lead to malfunction or damage to the device.

Power Supply
Use only the power sources and connections specified in the installation manual. Do not attempt to connect the keypad to any unauthorized power supply to avoid damage.

Handling and Maintenance
Do not apply excessive force to the touchscreen.
Keep the screen clean and free of dust or debris using a soft, non-abrasive cloth. Avoid using chemical cleaners that may damage the screen.

Environmental Conditions
Operate the keypad only within the recommended temperature and humidity ranges as specified in the keypad installation manual.
Do not expose the device to direct sunlight, water, or extreme environmental conditions.

Access Codes
Protect your PIN codes and user credentials. Share them only with authorized users. If you suspect unauthorized access, change the codes immediately.

Service and Repairs
In case of malfunction, do not attempt to disassemble or repair the device yourself. Contact your qualified installer for assistance.

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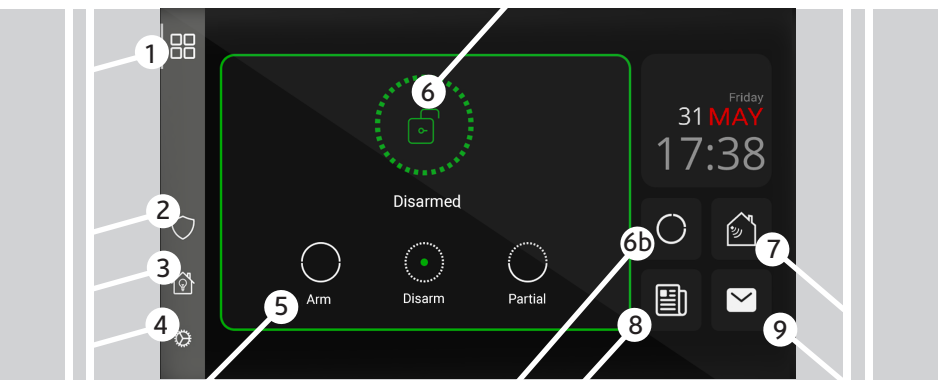
Introduction

The creo-S touchscreen keypad is a security control interface that allows you to monitor the lares 4.0 control panel; it features an intuitive interface that makes it easy for the end user to operate.
This guide provides support with the essential instructions.

Home page

- **Power saving**: the Home screen automatically turns off after 30 seconds of inactivity, entering standby mode.
- **Instant reactivation**: simply tap the screen to wake it up and return directly to the Home screen.
- **Important notifications**: in case of entry/exit delay or alarm notification, the display automatically turns back on, showing the main screen.



1. Back to **Home page**
2. **Security** page
3. **Smart Home** page
4. **Settings** page
5. **Disarm**: tap to disarm the arming status in-progress (total or partial).

   Arm: tap to perform total arming with or without entry/exit delay.

   Partial: tap to activate preset scenarios to partially arm partitions / zones with or without entry / exit delay.

6 6b **Partitions:** personalized partitions list and monitoring their real-time status.

7. **Sensors**: real-time sensors/zones status, monitoring their status, bypass / unbypass them.
8. **Events**: open the control panel traced events about all the activities performed on the panel.
9. **Notifications**: the yellow color of the icon advice about alarms, fault and sabotage or alarm memories. tap the item of interest to read and understand the causes.

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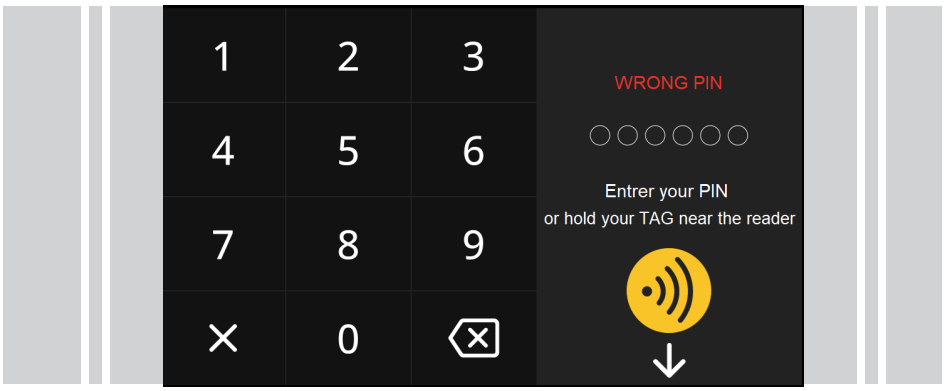
Authentication & Access Security

- User PIN code authentication;
- TAG keys (as an alternative to codes).

Each authorized user assigned to operate the control panel will be given a unique PIN code and/or also TAG key for authentication and for performing operations such as arming/disarming the system, configuring settings, execute a scenario, etc.

Pin Code

- The default user PIN code is **000001**



A **numeric keypad** will appear when performing actions protected by a PIN code, depending on the configuration agreed with your installer — for example, full system arming may require PIN protection. Use the keypad to enter your PIN code.

ATTENTION! The maximum number of incorrect PIN attempts is 3, the control panel responds with "Max Incorrect PINs" and you must wait for 90 seconds before trying again.

TAG key

TAG keys can be used as an alternative to PIN codes.
Hold a valid key near the RFID reading area on the keypad (next to the Ksenia logo) to authenticate and perform protected actions.

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Settings

- The Settings menu offers options to the end user and to the installer for advanced maintenance.

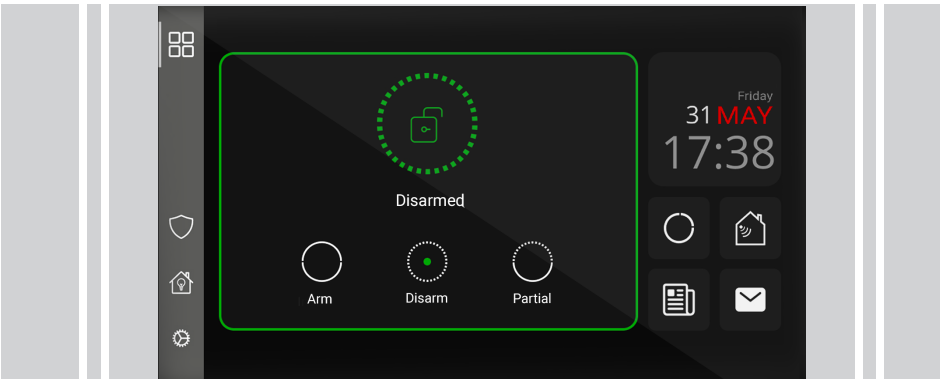
By entering the PIN code, you can access the Settings section, where various features can be customized: adjust brightness, enable or disable the side LED, activate the sound signal and adjust its volume, allow installer access for system maintenance with their own PIN, and more.

System status

The Home Page displays the system status, which can be: Disarmed (green icon), Armed (red icon), or Partially Armed (blue icon). The user is also informed of the system status through the side LED (green, red, or blue). In case of tampering or malfunction, the user receives an immediate notification: the envelope icon turns yellow. Tapping it opens the dedicated page for inspection.

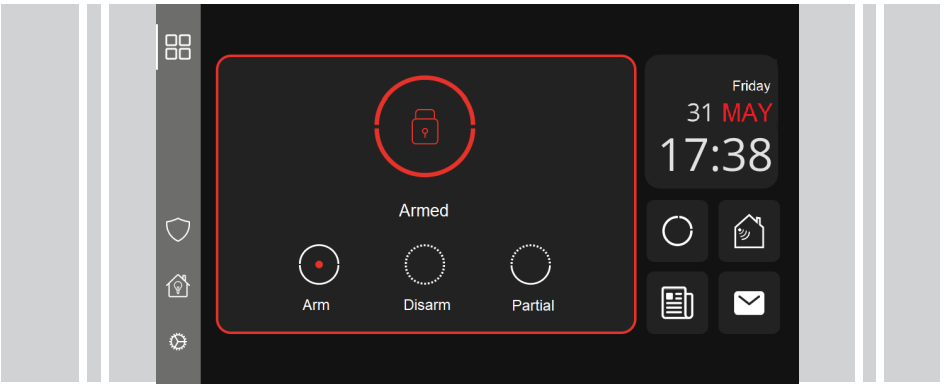
System disarmed

- If the system is disarmed, you can arm it by tapping the "Arm" or "Partial" icon.
  These actions may require entering a PIN code, depending on the configuration. You can also choose one of the preset scenarios from an interactive list within the graphical interface, selecting the one that best suits your needs.



System armed

- If the system is armed, you can disarm it by tapping the "Disarm" icon. This action may require entering a PIN code, depending on the configuration. A message will appear indicating whether the command was successfully executed or not.



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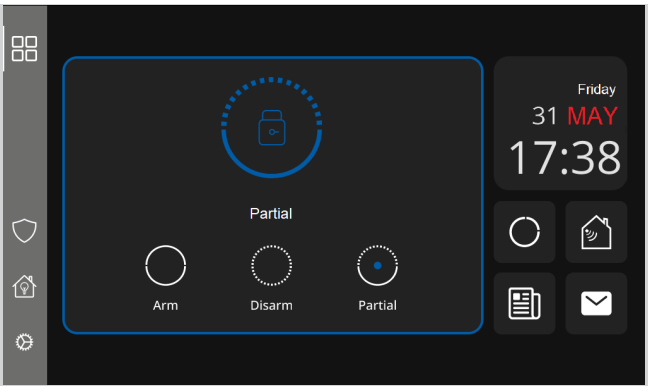
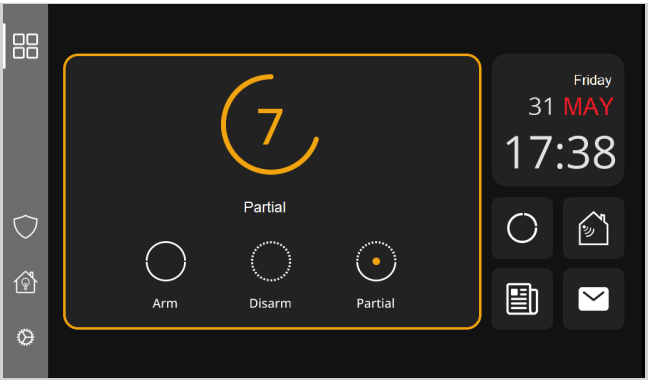
System partially armed

- If the system is partially armed, you can disarm it by tapping the "Disarm" icon.
  This action may require entering a PIN code, depending on the configuration. A message will appear indicating whether the command was successfully executed or not.



Partial arming is a feature of the security system that allows **specific areas (partitions)** of a property to be protected while others remain disarmed.
A practical use case is the "**Night**" mode, where, for example, doors and windows on the ground floor can be armed while allowing free movement on the upper floors.

- If you select a preset scenario that includes a timer, the command will perform partial arming with a programmed delay.



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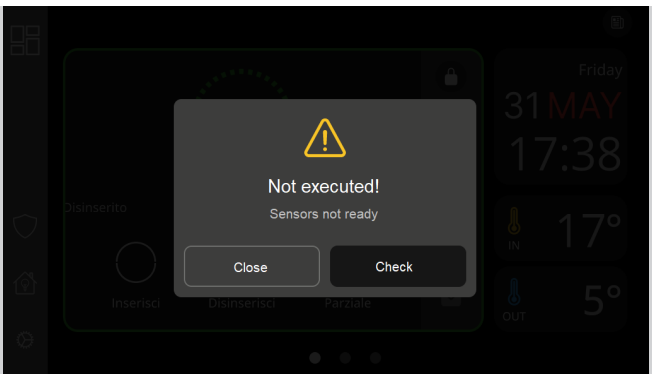
Arming Inhibition

- Why wasn't the alarm armed?
  In most cases, it is caused by one or more zones left open



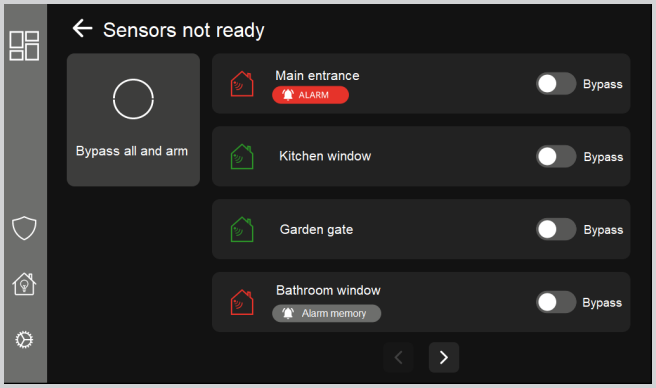
The impediments can be of the following types:

- Alarm/Action Block,
- Tampering,
- Fault,
- Tamper Memories,
- Sensors Not Ready.

If the system is not ready due to an impediment, you can:

- tap "**Close**" to retry;
- tap "**Check**" to see the reason.
  In this case, you will be redirected to the relevant page for the impediment (for example, if the impediment is caused by a sensor, you will be redirected to the "Sensors Not Ready" page, where you can decide how to proceed).

A failed arming attempt is often caused by zones that remain open (e.g., windows or doors), or because a protected area is not ready for arming (e.g., active sensor).
Check the list to ensure that all sensors/zones are idle or closed, or tap the "**Exclude all and arm**" icon.



Navigate through the pages by tapping the '>' or '<' icon.

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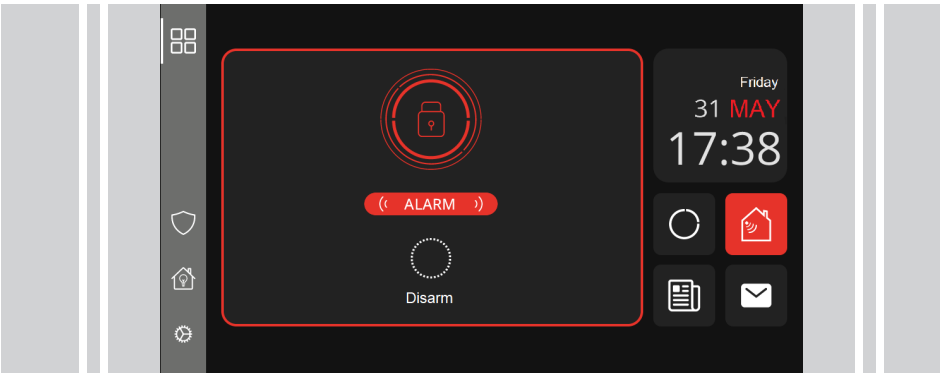
Alarm in progress

- Control pannel triggers an alarm, the siren sounds and the notifications start to send calls, SMS, e-mail.

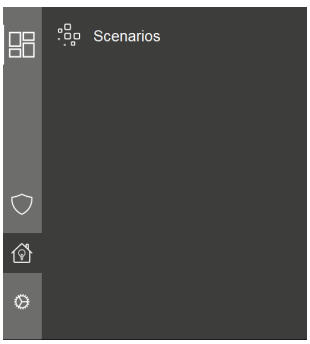


What can you do?

When the control pannel triggers an alarm, often due to protected zone violation or the entry/exit delay timer elapsed, you can:

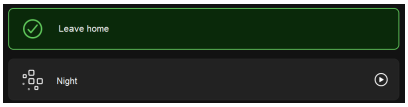
1. tap **Disarm** icon to disarm the system and silence the siren;
2. tap the red icon (**Sensors** in this example) and inspect which zone has been violated or **Exclude all devices and arm**.

Scenarios



The programmed scenarios in your control panel are predefined configurations that allow you to execute a series of actions simultaneously or in sequence with a single command.
Example: **Leaving Home scenario**: 1. arm the system, 2. lights off;
Night scenario: 1. partial arm, 2.turn off the lights in unused rooms.

Tap on the chosen scenario to activate it, feedback informs you if the command was successful or not.



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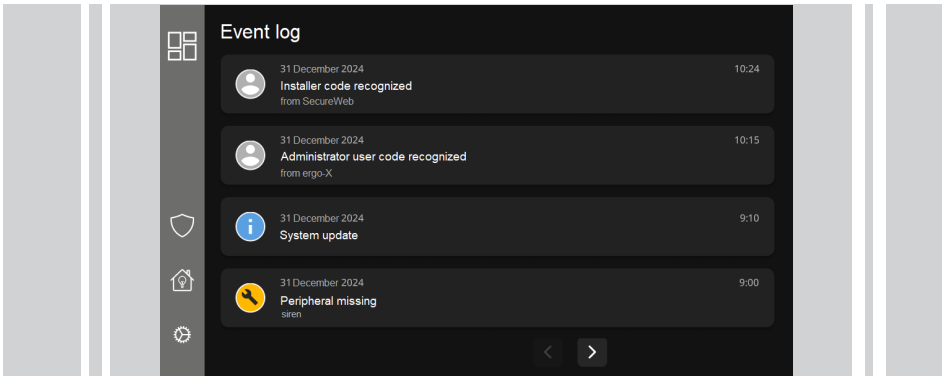
Event log

- Open Event log page to display the records; you can browse through the events starting from the last one recorded. Navigate through the pages by tapping the '>' or '<' icon.

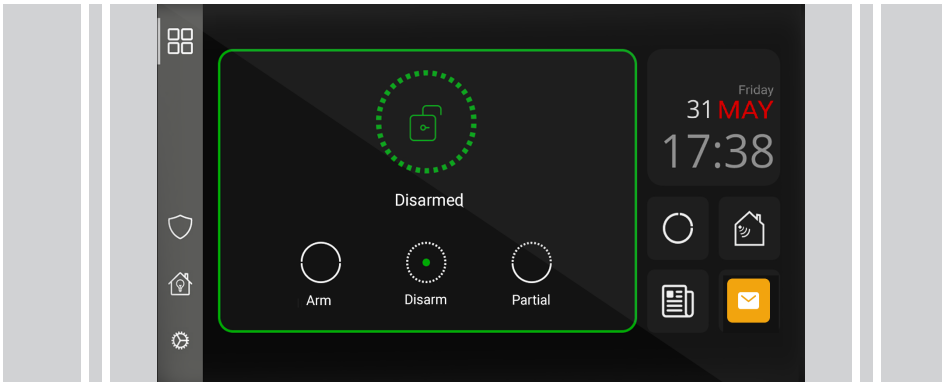


Notifications

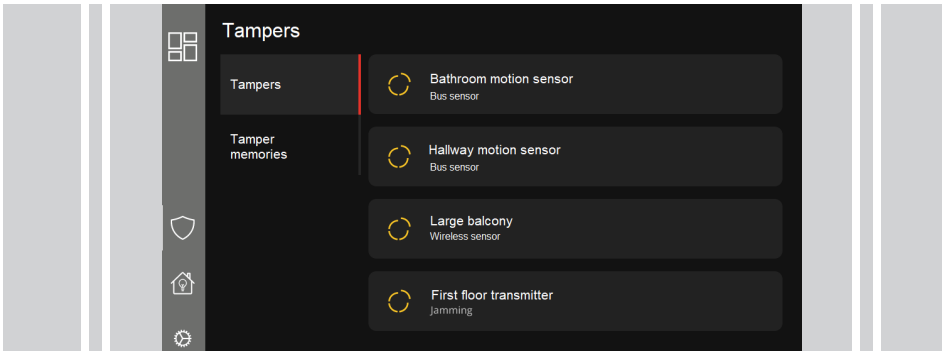
No messages

Messages

- When the ***envelope*** icon on the dashboard turns yellow, tap the icon and inspect the notifications sent by the control panel regarding fault, tampering in progress, alarms and tampers memories by tapping the '>' or '<' icon.



- Tampering in progress page (example):



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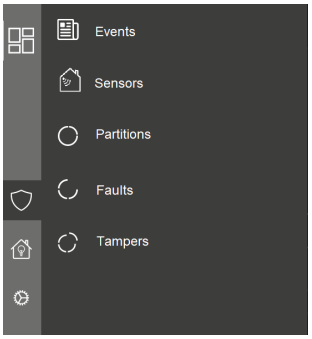
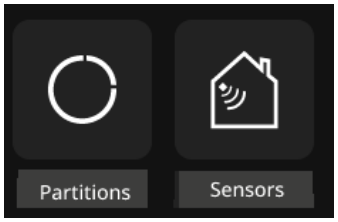
View the status of sensors and partitions

- Open Security menu, Sensors and Partions page



- or tap Sensors and Partions icons on dashboard page



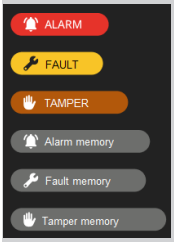
Real-time Sensors Status Display

The keypad displays the list of sensors and their current status Indicated by an icon:

Deactivated (no events)

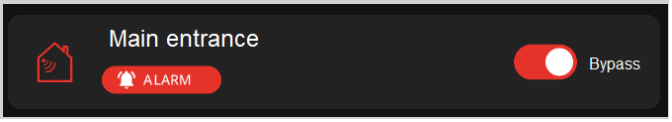
Active (in alarm)

and/or a message that explains the status of the sensors:



Alarm
Fault
Tamper
Alarm Memory
Fault Memory
Tamper Memory

Bypass toggle : ON - OFF
When set to ON, it allows the exclusion of the alarmed device that would otherwise prevent the system from arming, as an excluded device does not generate alarms.



Real-time Partitions Status Display

The keypad displays the list of partitions and their current status Indicated by an icon or a specific message:

= Disarmed

= Armed

= Alarm + ALARM (same icone as armed + the message)

= Delayed arming in progress, marked by countdown and acoustic beeping.

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Alarms, Faults and Tampers

What you can do when alarms, faults or tampers notifications occur?

Notification	What happened?	What should you do?
Alarm	Armed sensor or partition have been violated	Tap the red icon of the sensors or partitions that lights up on the home page to check which zone or partion has been violated. **Disarm the system** to silence the alarm and restore the device if possible (e.g., close the open window).
	One or more sensors are not ready when arming the system, blocking the arming process.	Set to ON Bypass toggle, to exclude the active device that would otherwise prevent the system from arming, or **restore the device** if possible (e.g. if a window is open, close the window).
Alarm Memory	Alarm restored (e.g. you closed the window)	If the system configuration allows it, when you **arm the system**, all alarm memories will be automatically cleared; otherwise, contact your installer.
Fault	An error has been detected in the power supply, communication, or connected devices. A fault alarm occurs when the lares 4.0 system detects a malfunction or issue that could impact its proper operation. These faults are categorized into different areas, including power supply, communication, and device integrity.	If the system configuration allows it, you can **arm the system** even in the presence of a fault condition, it depends on how the installer has configured the system; otherwise, contact your installer.
Fault Memory	Fault has been restored.	If the system configuration allows it, you can clear all fault memories by tapping **the 'Clear Memories' button** on the Faults -> Fault Memories page; otherwise, contact your installer.
Tamper	A tamper alarm is triggered when the system detects unauthorized access, manipulation, or damage to a device or component.	The control panel does NOT allow the system to be armed in the presence of a tamper condition. It is necessary to **contact your installer**.
Tamper Memory	Tamper has been restored.	If the system configuration allows it, you can clear all tamper memories by tapping **the 'Clear Memories' button** on the Tamper -> Tamper Memories page; otherwise, contact your installer.

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